



Press Release

For Immediate Release

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Gogo AVANCE Operators Unlock New Efficiencies With Over-the-Air System Updates

*OTA Successfully Used 1,000 Times; Slashing Software
Upgrade Time by 83 Percent*

BROOMFIELD, Colo. – June 27, 2024 – Gogo Business Aviation (NASDAQ: GOGO) today announced that more than 1,000 successful AVANCE system software updates have been completed globally using Gogo’s over-the-air (OTA) feature.

Consistent with the company’s mission of driving efficiencies for operators, OTA replaces the USB kit method – requiring fleet operators to go plane to plane for each update – with a remote, hands-free process that can be deployed for all aircraft simultaneously.

In addition to benefits like OTA, the AVANCE platform has been intentionally designed to provide easy upgrade paths to new technologies and networks, like Gogo Galileo, Gogo’s Low Earth Orbit (LEO) satellite solution for global connectivity, and Gogo 5G for North American operators.

“OTA addresses the largest problem we’ve heard from our fleet customers: updating aircraft positioned around the world. OTA eliminates this logistical issue and makes access to our most up-to-date and value-add features easier than ever,” said Sanjeev Nagpal, senior vice president of product management for Gogo.

As Gogo readies for the anticipated launch of its Gogo Galileo and Gogo 5G products, OTA will also expand to support antenna software updates.

OTA was launched in conjunction with AVANCE software update v4.4 and has become the fastest-adopted software update in Gogo’s 30-year history. Accessible at customer’s fingertips in Gogo DASH – an app-based toolkit exclusively available to AVANCE customers – and when used with a Gogo Cloudport, slashes upgrade time by 83 percent.

Current AVANCE customers can reference this [step-by-step video](#) for more information on using the Gogo DASH Equipment Maintenance app to upgrade their AVANCE platform software over the air, and can read this [article](#) for more information and OTA testimonials.

About Gogo

Gogo is the world's largest provider of broadband connectivity services for the business aviation market. We offer a customizable suite of smart cabin systems for highly integrated connectivity, in-flight entertainment, and voice solutions. Gogo's products and services are installed on thousands of business aircraft of all sizes and mission types from turboprops to the largest global jets, and are utilized by the largest fractional ownership operators, charter operators, corporate flight departments and individuals.

As of March 31, 2024, Gogo reported 7,136 business aircraft flying with its broadband ATG systems onboard, 4,110 of which are flying with a Gogo AVANCE L5 or L3 system; and 4,285 aircraft with narrowband satellite connectivity installed. Connect with us at www.gogoair.com.

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Cautionary Note Regarding Forward-Looking Statements

Certain disclosures in this press release include forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These forward-looking statements include, without limitation, statements regarding our business outlook, industry, business strategy, plans, goals and expectations concerning our market position, international expansion, future technologies, future operations, margins, profitability, future efficiencies, capital expenditures, liquidity and capital resources, and other financial and operating information. When used in this discussion, the words "anticipate," "assume," "believe," "budget," "continue," "could," "estimate," "expect," "intend," "may," "plan," "potential," "predict," "project," "should," "will," "future" and the negative of these or similar terms and phrases are intended to identify forward-looking statements in this press release.

Forward-looking statements are based on our current expectations regarding future events, results or outcomes, including the launch of Gogo Galileo LEO global broadband service ("Global Broadband") and Gogo 5G. These expectations may or may not be realized. Although we believe the expectations reflected in the forward-looking statements are reasonable, we can give you no assurance these expectations will prove to have been correct. Some of these expectations may be based upon assumptions, data or judgments that prove to be incorrect. Actual events, results and outcomes may differ materially from our expectations due to a variety of known and unknown risks, uncertainties and other factors. Although it is not possible to identify all of these risks and factors, they include, among others, our ability to develop and deploy Global Broadband and Gogo 5G; our ability to deliver the expected performance capabilities of any new technology, including, without limitation, Global Broadband and Gogo 5G; and other events beyond our control that may result in unexpected adverse operating results.

Additional information concerning these and other factors can be found under the caption "Risk Factors" in our annual report on Form 10-K for the year ended December 31, 2023, as filed with the Securities and Exchange Commission on February 28, 2024 and in subsequent quarterly reports on Form 10-Q as filed with the SEC.

Any one of these factors or a combination of these factors could materially affect our financial condition or future results of operations and could influence whether any forward-looking statements contained in this report ultimately prove to be accurate. Our forward-looking statements are not guarantees of future performance, and you should not place undue reliance on them. All forward-looking statements speak only as of the date made and we undertake no obligation to update or revise publicly any forward-looking statements, whether as a result of new information, future events or otherwise.